



Notice to All Accredited Repair Shops

MCE Defect Identified – Compare Parts

Date published: September 10, 2025

Following the implementation of Mitchell's regular quarterly software update, 25.3 released on September 9, 2025, a defect was identified with the 'Compare Alternate Parts' feature in MCE. This issue may prevent some alternate parts from being added to the estimate.

Mitchell is currently investigating. We will provide further details once a solution has been identified. The software bug does not prevent repair shops from following all MPI Parts Business Rules. The ability to meet a shop's required Realized Parts Savings targets by using all available parts sourcing options is not impacted.

If you have any questions, contact partners@mpi.mb.ca.